

#### SOLUTIONS OVERVIEW

# Verint Enterprise Solutions

Verint enterprise solutions help businesses improve overall customer service satisfaction and increase business function and profitability. Advance customer engagement and interaction by streamlining operations, verifying and facilitating access, automating processes and systems, and making it easier to do business. Increase profitability and enhance the customer experience by identifying significant customers or VIP guests to anticipate and fulfill their needs, building customer patronage and loyalty.

Pinpoint potential problem areas or workplace violence situations and immediately dispatch personnel or resources to address them. In the event of an emergency or threat, Verint's mobile solutions safeguards employees by connecting them directly to an organization's command and control. Users can transmit silent distress or SOS signals and share live video or data of their situation to get help immediately. Operators can dispatch the necessary resources or emergency personnel, pinpoint the employee's location on a shared GIS map and share vital information with all the users on the network about an unfolding threat or situation.





Integrate devices and systems together to gain intelligent, correlated data



Analytics layer increases intelligence and data mining



Ensure a proactive approach to security



Clearly define roles and policies within the SOC

Fuse IT and traditional security to gain new insights into risks



Focus on detection, not only prevention





Occupational Safety and Health Administration (OSHA) estimates that **more than 2 million employees are affected by workplace violence** every year. Nearly 25% of incidents go unreported, and women are disproportionately affected.

#### Solutions That Empower Safer, More Secure Business

Verint's unified, robust and scalable solutions leverage advanced intelligence and are utilized by some of the largest and most successful enterprises, headquarters and campuses in the world. The Verint portfolio fuses vast amounts of critical data to provide comprehensive situational awareness, enabling personnel to deploy appropriate resources and personnel in response; then implement and track incident resolution.

Verint's sophisticated technology enables security teams to anticipate, identify and respond to potential threats and risk, as well as provide an exceptional customer experience throughout the establishment. Pinpoint problem areas or touchpoints, dispatch appropriate personnel, and improve overall business efficacy and client satisfaction.



**Operational Continuity:** Any disruption of daily transit operations can lead to lost revenue, delays, poor passenger experience or, in the worst cases, injury or death to citizens. Verint solutions enable transportation networks to preserve operational continuity and minimize interruptions in service.



System Integrity: Enterprises utilize systems and technologies that must function constantly in order to keep customers, employees, and environments safe day in and day out. The ability to monitor device health is instrumental in preventing equipment failures as well as ensuring that no suspicious behavior goes unnoticed.



**Coordinated Security:** The societal growth of at-your-fingertips accessibility and mobile capabilities increases convenience, but with this connectivity comes an expanded risk for threats and breaches. Security is no longer limited to just physical assets; network elements must also be considered to ensure comprehensive coverage throughout an organization's infrastructure.



Scalability: As enterprises grow and change, they require a set of security solutions that can easily adapt and incorporate new protective infrastructures. Incorporate existing technology while optimizing performance across the organization.



Data Assessment: Data that is derived from internal and external threat intelligence efforts plays a significant role in mitigating threats, but the sheer amount of data far outweighs the ability of many organizations to make sense of what's collected and make it actionable.



**Risk Management**: Determine risk, evaluate its impact across the organization and empower field personnel to take appropriate, immediate and collaborative action. Conduct brand defense, enhance investigations, and combat crime and other threats to the business.

## Verint Portfolio

Verint Situational Intelligence Solutions deliver comprehensive and predictive situational awareness that gives security teams critical insight to act swiftly, definitively, and accurately. Powered by sophisticated intelligence, the Verint suite of solutions is built on an open architecture and integrates easily with legacy systems, enabling organizations to optimize existing technology while improving the performance and scale of their security operations.



#### **Verint Situational Awareness Platform**

Verint Situational Awareness Platform collects, interprets and contextualizes massive amounts of data from multiple systems and inputs to deliver comprehensive situational awareness. Leveraging sophisticated cyber intelligence, Verint's situation management solution generates Actionable Intelligence that enables operators to make immediate decisions with up-to-the-minute information. Predict, prepare for and prevent potential threats and mitigate active incidents – all from a single, centralized interface. Increase operational efficiency by automating systems and processes, improve response times, ensure compliance and simplify forensic investigations and reporting requirements.



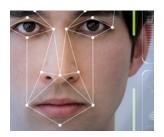
#### Verint VMS One

Verint VMS *One* transforms the standard security operations center (SOC) to an intelligent security operations center (ISOC). Designed for single site, small to mid-size installations, the data-driven security management and response system delivers all the advantages of a robust security solution at a fraction of the cost. Leveraging advanced AI and predictive analytics, VMS *One* delivers Actionable Intelligence to help predict, prepare for and prevent potential threats and mitigate active incidents. Increase operational efficiencies, reduce overhead and build on existing technology with this innovative and scalable data-driven security management and response system.



#### **Verint Enterprise VMS**

The Verint Enterprise VMS solution features powerful, fully integrated video management tools, including automated system health monitoring and event responses, investigation management, a software-based virtual matrix, interactive facility maps, a powerful and intuitive video viewing interface, an ultra-thin client for remote/mobile users and more. Powered by sophisticated cyber intelligence, Enterprise VMS makes video security more manageable, reliable and cost-effective. With Verint's Actionable Intelligence, operators can anticipate, prepare for and respond to potential threats or incidents. The open architecture is flexible and integrates easily with existing technology. Scale from a single location to a large, complex and geographically distributed operation.



#### **Verint FaceDetect**

Verint FaceDetect facial recognition technology has one of the most accurate matching algorithms in the industry. Powered by AI, the versatile video analysis solution can provide immediate situational intelligence to security operations. Detect, track and alert on persons-of-interest appearing in video surveillance streams in real-time or forensically, across multiple sites and thousands of cameras simultaneously. Identify multiple faces within a crowd, at any angle, with any light variation in seconds.



#### **NowForce**

Verint's advanced dispatch and response technology fuses critical data and immediately provides comprehensive situational awareness. Dispatchers, responders and other resources can share insights in real time, utilizing live and historical event data with GIS maps, geo-fencing, responder positions, reporter inputs, and other external sources. As data is continuously collected, processed and analyzed, security officials can generate efficient, appropriate and rapid incident response and enhanced field communications.



#### **Verint IP Camera Line**

Verint's robust IP camera portfolio combines superior high-definition video resolution, customizable multi-streaming compression formats, and ultra-efficient bandwidth management to ensure excellent performance. Verint IP cameras are easy to install and can integrate with legacy devices, so organizations can leverage current technology while broadening their security footprint. Choose from a wide variety of body styles, including pan/tilt/zoom (PTZ), recessed, mini, dome, bullet and outdoor, all-weather, vandal-resistant options to fit your budget and video surveillance application.

### The Verint Advantage

Verint's robust, open and scalable solutions are unified with advanced intelligence, providing a full range of applications. Utilizing AI and predictive analytics, Verint solutions can help anticipate, prevent and mitigate potential incidents, threats and crime.

The Verint security model anticipates incidents and attacks; delivering strategically proactive, predictive and perpetual calculations and responses. Advanced dispatch and response technology fuses critical data and immediately provides comprehensive situational awareness. Protocols and procedures are standardized and automated wherever possible, allowing operations to recover and resume as quickly as possible.

The Verint portfolio is built on an open and flexible architecture and is designed to seamlessly integrate with other technology. This allows clients to maximize their investments while enhancing their installation. This unified system utilizes predictive analytics and early threat detection, and operators can see where events are happening and initiate a timely and appropriate response. Ensure the highest level of safety for customers and employees alike while streamlining operations and increasing client satisfaction.





#### **Intelligence Powered Security**

- + Unify data from physical and IT security systems into a centralized console that provides holistic visibility across the operating environment
- + Open, scalable and flexible architecture designed to integrate easily with existing technology and optimize performance
- + Collect vast amounts of critical data and convert it into Actionable Intelligence
- + Leverage cyber intelligence to anticipate threats and mitigate active incidents
- + Provide accurate insight to make faster, better-informed decisions
- + Enable a faster, more effective response by dispatching the right resources, with the right equipment, to the right location for the best possible outcomes
- + Simplify forensic investigations and reporting requirements



Verint's enterprise-class video management software has been designated under the SAFETY Act developed by the United States Department of Homeland Security (DHS).

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### VERINT

#### VERINT SITUATIONAL INTELLIGENCE SOLUTIONS

Verint Situational Intelligence Solutions, part of the Verint Cyber Intelligence Solutions<sup>™</sup> business unit, provides Actionable Intelligence to protect what matters most: people, property and mission critical processes. Our solutions combine video management, situational awareness, facial recognition, emergency response and incident management to deliver real-time, actionable insight necessary to identify potential threats and rapidly respond to active incidents. We serve over 1,500 customers globally across all industry sectors, including transportation, critical infrastructure, safe city initiatives and healthcare. Built on an open architecture, our portfolio of solutions integrate easily with existing systems and software, helping you optimize your existing tools while improving performance and streamlining your security operations.

#### ABOUT VERINT SYSTEMS INC.

Verint® (INASDAQ: VRNT) is a global leader in Actionable Intelligence® solutions with a focus on customer engagement optimization, security intelligence, and fraud, risk and compliance. Today, more than 10,000 organizations in 180 countries count on intelligence from Verint solutions to make more informed, effective and timely decisions. Use of these products or certain features may be subject to applicable legal regulation. The user should familiarize itself with any applicable restrictions before use. These products are intended only for lawful uses by legally authorized users. Not all features may be available in all jurisdictions.

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