SOLUTIONS OVERVIEW

Verint Retail Solutions

Retailers around in the world are prime targets for fraud, theft, vandalism, and organized retail crime (ORC). Millions of dollars of inventory are situated across thousands of facilities and locations, and the National Retail Federation estimated that theft, error, shoplifting and fraud cost the retail industry nearly $50 billion a year in the United States alone. These risks put the safety of customers and employees in jeopardy while ultimately impacting the overall business and its bottom line.

Verint's sophisticated, intelligence-driven security solutions provide retailers the highest level of protection. In large, high-traffic environments, it is essential that management and security teams obtain immediate, accurate and contextualized situational awareness. This information, which can be extracted from advanced video systems and hundreds or thousands of additional data sources, can help not only improve the safety of stores, but also streamline operational efficiencies and enhance the customer experience.

Integrate devices and systems together to gain intelligent, correlated data

Analytics layer increases intelligence and data mining

Ensure a proactive approach to security

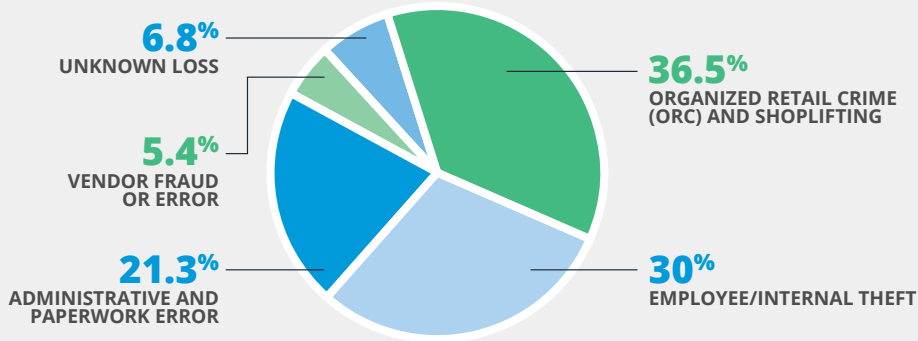Clearly define roles and policies within the SOC

Fuse IT and traditional security to gain new insights into risks

Focus on detection, not only prevention

PROTECT WHAT MATTERS MOST

SOURCES OF INVENTORY SHRINK

6.8%
UNKNOWN LOSS

5.4%
VENDOR FRAUD
OR ERROR

21.3%
ADMINISTRATIVE AND
PAPERWORK ERROR

36.5%
ORGANIZED RETAIL CRIME
(ORC) AND SHOPLIFTING

30%
EMPLOYEE/INTERNAL THEFT

Solutions That Empower Secure, More Efficient Business

Retailers are focused on gathering actionable intelligence to enhance security, prevent loss and adhere to compliance requirements. Combatting shoplifting, fraud, internal theft, Organized Retail Crime (ORC) and inventory shrink is an enormous challenge to retail establishments across the globe. Verint's sophisticated technology enables security teams to anticipate, identify and respond to potential threats and risk, evaluate their impact across the organization, uncover persons of interest (POI), conduct brand defense, and empower personnel to take appropriate, immediate and collaborative action.

Provide an exceptional customer experience throughout the establishment by pinpointing problem areas or touchpoints and dispatching appropriate personnel or resources to address them. Advance customer engagement and interaction by facilitating access and automating processes and systems, increase business function and profitability, and build loyal customers.

Risk Management: Determine risk, evaluate its impact across the organization, uncover persons of interest (POI) and empower field personnel to take appropriate, immediate and collaborative action. Conduct brand defense, enhance investigations, combat Organized Retail Crime (ORC), prevent shrink and other threats to the business.

Operational Continuity: Any disruption of daily operations can lead to lost revenue, delays, poor customer experience and brand reputation. Verint solutions enable retailers to preserve operational continuity and minimize interruptions in service.

System Integrity: Retailers utilize systems and technologies that must function constantly in order to keep customers, employees, and environments safe day in and day out. The ability to monitor device health is instrumental in preventing equipment failures as well as ensuring that no suspicious behavior goes unnoticed.

Coordinated Security: The societal growth of at-your-fingertips accessibility and mobile capabilities increases convenience, but with this connectivity comes an expanded risk for threats and breaches. Security is no longer limited to just physical assets; network elements must also be considered to ensure comprehensive coverage throughout an organization's infrastructure.

Scalability: As retail installments grow and change, they also need a set of security solutions that can easily adapt and incorporate new protective infrastructures.

Data Assessment: Data that is derived from internal and external threat intelligence efforts plays a significant role in mitigating threats and reducing loss. Operators must be able to organize and quickly assess information in order to take accurate action.

PROTECT WHAT MATTERS MOST

Verint Portfolio

Verint Situational Intelligence Solutions deliver comprehensive and predictive situational awareness that gives security teams critical insight to act swiftly, definitively, and accurately. Powered by sophisticated intelligence, the Verint suite of solutions is built on an open architecture and integrates easily with legacy systems, enabling organizations to optimize existing technology while improving the performance and scale of their security operations.

Verint Situational Awareness Platform

Verint Situational Awareness Platform collects, interprets and contextualizes massive amounts of data from multiple systems and inputs to deliver comprehensive situational awareness. Leveraging sophisticated cyber intelligence, Verint's situation management solution generates Actionable Intelligence that enables operators to make immediate decisions with up-to-the-minute information. Predict, prepare for and prevent potential threats and mitigate active incidents – all from a single, centralized interface. Increase operational efficiency by automating systems and processes, improve response times, ensure compliance and simplify forensic investigations and reporting requirements.

Verint VMS *One*

Verint VMS *One* transforms the standard security operations center (SOC) to an intelligent security operations center (ISOC). Designed for single site, small to mid-size installations, the data-driven security management and response system delivers all the advantages of a robust security solution at a fraction of the cost. Leveraging advanced AI and predictive analytics, VMS *One* delivers Actionable Intelligence to help predict, prepare for and prevent potential threats and mitigate active incidents. Increase operational efficiencies, reduce overhead and build on existing technology with this innovative and scalable data-driven security management and response system.
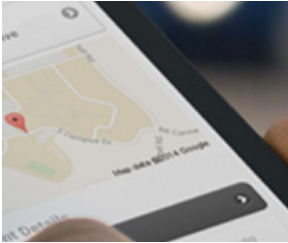
Verint Enterprise VMS

The Verint Enterprise VMS solution features powerful, fully integrated video management tools, including automated system health monitoring and event responses, investigation management, a software-based virtual matrix, interactive facility maps, a powerful and intuitive video viewing interface, an ultra-thin client for remote/mobile users and more. Powered by sophisticated cyber intelligence, Enterprise VMS makes video security more manageable, reliable and cost-effective. With Verint's Actionable Intelligence, operators can anticipate, prepare for and respond to potential threats or incidents. The open architecture is flexible and integrates easily with existing technology. Scale from a single location to a large, complex and geographically distributed operation.

Verint FaceDetect

Verint FaceDetect facial recognition technology has one of the most accurate matching algorithms in the industry. Powered by AI, the versatile video analysis solution can provide immediate situational intelligence to security operations. Detect, track and alert on persons-of-interest appearing in video surveillance streams in real-time or forensically, across multiple sites and thousands of cameras simultaneously. Identify multiple faces within a crowd, at any angle, with any light variation in seconds.

NowForce

Verint's advanced dispatch and response technology fuses critical data and immediately provides comprehensive situational awareness. Dispatchers, responders and other resources can share insights in real time, utilizing live and historical event data with GIS maps, geo-fencing, responder positions, reporter inputs, and other external sources. As data is continuously collected, processed and analyzed, security officials can generate efficient, appropriate and rapid incident response and enhanced field communications.

Verint IP Camera Line

Verint's robust IP camera portfolio combines superior high-definition video resolution, customizable multi-streaming compression formats, and ultra-efficient bandwidth management to ensure excellent performance. Verint IP cameras are easy to install and can integrate with legacy devices, so organizations can leverage current technology while broadening their security footprint. Choose from a wide variety of body styles, including pan/tilt/zoom (PTZ), recessed, mini, dome, bullet and outdoor, all-weather, vandal-resistant options to fit your budget and video surveillance application.

The Verint Advantage

Verint's robust, open and scalable solutions are unified with advanced intelligence, providing a full range of applications. Utilizing AI and predictive analytics, Verint solutions can help anticipate, prevent and mitigate potential incidents, threats and crime.

Verint security solutions are built on an open and flexible architecture and are designed to seamlessly integrate with other technology. This allows clients to maximize their investments while enhancing their installation. This unified system utilizes predictive analytics and early threat detection, and operators can see where events are happening and initiate a timely and appropriate response. Retailers can leverage Verint's advanced solutions and services to ensure the highest level of safety for its customers while providing a welcoming and pleasant shopping experience.

VERINT RETAIL SOLUTIONS

Intelligence Powered Security

+ Unify data from physical and IT security systems into a centralized console that provides holistic visibility across the operating environment

+ Open, scalable and flexible architecture designed to integrate easily with existing technology and optimize performance

+ Collect vast amounts of critical data and convert it into Actionable Intelligence

+ Leverage cyber intelligence to anticipate threats and mitigate active incidents

+ Provide accurate insight to make faster, better-informed decisions

+ Enable a faster, more effective response by dispatching the right resources, with the right equipment, to the right location for the best possible outcomes

+ Simplify forensic investigations and reporting requirements

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